

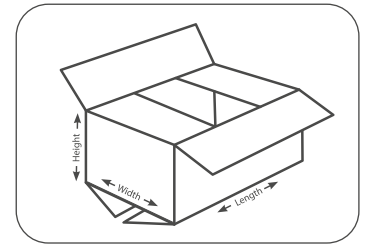
## Zones, Transit Times, Terms and Conditions Import Express 2025

COUNTRY	ZONE	COUNTRY	ZONE	COUNTRY	ZONE	COUNTRY	ZONE
Afghanistan	14	Czech Republic, The	7	Lesotho	14	Samoa	14
Albania	10	Denmark	6	Liberia	14	San Marino	10
Algeria	14	Djibouti	14	Libya	14	Sardinia	7
American Samoa	14	Dominica	14	Liechtenstein	10	Saudi Arabia	14
Angola	14	Dominican Republic	14	Lithuania	8	Senegal	14
Anguilla	14	Ecuador	14	Luxembourg	5	Serbia, Republic of	10
Antigua	14	Egypt	14	Macau	14	Seychelles	14
Argentina	14	El Salvador	14	Macedonia	10	Sicily	7
Armenia	14	Eritrea	14	Madagascar	14	Sierra Leone	14
Aruba	14	Estonia	8	Madeira	8	Singapore	12
Australia	14	Ethiopia	14	Malawi	14	Slovakia	7
Austria	6	Fiji	14	Malaysia	12	Slovenia	7
Azerbaijan	14	Finland	7	Mali	14	South Africa	14
Azores	8	France	5	Malta	8	Spain	6
Bahamas	14	Gabon	14	Martinique	14	Sri Lanka	14
Bahrain	14	Gambia	14	Mauritania	14	St. Barthelemy	14
Bangladesh	14	Georgia	14	Mauritius	14	St. Eustatius	14
Barbados	14	Germany	1	Mexico	11	St. Kitts	14
Belarus	10	Ghana	14	Moldova, Republic of	10	St. Lucia	14
Belgium	3	Gibraltar	10	Monaco	5	St. Maarten	14
Benin	14	Greece	6	Mongolia	14	St. Vincent	14
Bermuda	14	Grenada	14	Montenegro	10	Suriname	14
Bhutan	14	Guadeloupe	14	Montserrat	14	Swaziland	14
Bolivia	14	Guam	14	Morocco	14	Sweden	6
Bonaire	14	Guatemala	14	Mozambique	14	Switzerland	10
Bosnia & Herzegovina	10	Guinea Bissau	14	Myanmar	14	Tahiti	14
Botswana	14	Guinea Republic	14	Namibia	14	Taiwan	14
Brazil	14	Guyana (British)	14	Nepal	14	Tanzania	14
Brunei	14	Haiti	14	Nevis	14	Thailand	12
Bulgaria	8	Honduras (Republic)	14	New Caledonia	14	Togo	14
Burkina Faso	14	Hong Kong	12	New Zealand	14	Trinidad & Tobago	14
Burundi	14	Hungary	7	Nicaragua	14	Tunisia	14
Cambodia	14	Iceland	10	Niger	14	Turkey	9
Cameroon	14	India	12	Nigeria	14	Turkmenistan	14
Canada	11	Indonesia	14	Northern Ireland	8	Turks & Caicos Islands	14
Canary Islands	10	Iraq	14	Norway	10	Uganda	14
Cape Verde	14	Ireland, Republic of	4	Oman	14	Ukraine	10
Cayman Islands	14	Israel	12	Pakistan	12	United Arab Emirates	12
Chad	14	Italy	6	Panama	14	United Kingdom	4
Channel Islands	10	Jamaica	14	Paraguay	14	United States of America	11
Chile	14	Japan	14	Peru	14	Uruguay	14
China People's Republic	13	Jordan	14	Philippines, The	12	Uzbekistan	14
Colombia	14	Kazakhstan	14	Poland	7	Vatican City	6
Comores	14	Kenya	14	Portugal	6	Venezuela	14
Congo	14	Korea, Republic of (South Korea)	14	Puerto Rico	11	Vietnam	14
Congo, Democratic Rep. of	14	Kuwait	14	Qatar	14	Virgin Islands (British)	14
Costa Rica	14	Kyrgyzstan	14	Reunion Island of	14	Virgin Islands of USA	14
Cote d'Ivoire	14	Lao People's Dem. Rep. (Laos)	14	Romania	8	Yemen	14
Croatia	10	Latvia	8	Russian Federation, The	10	Zambia	14
Curacao	14	Lebanon	14	Rwanda	14	Zimbabwe	14
Cyprus	8			Saipan	14		

## General Terms & Conditions 2025

### Rates terms and conditions

- ✦ All shipments are subject to our [general terms and conditions](#).
- ✦ Rates and surcharges exclude variable [fuel surcharges](#).
- ✦ Volume Key:
  - Economy:  $L * W * H / 4000$ .
  - Express:  $L * W * H / 5000$ .
- ✦ Standard maximum length: 270 cm, deviations are priced on request.
- ✦ Maximum circumference per package: 390 cm (2 x width) + (2 x height) + (1 x length).
- ✦ Deviations are priced on request.
- ✦ Rates exclude (mandatory) customs documentation preparation (e.g., ATR, T1).
- ✦ Rates exclude [Emergency surcharge](#).
- ✦ Transit Times: The indicated transit times are estimates and may vary.
- ✦ For import shipments, Seabourne Logistics relies on the dimensions and weights provided by the sender. Any discrepancies will be adjusted and charged accordingly.
- ✦ Additional Charges: Vat and Duty costs are passed on at cost.
- ✦ Maximum of 10 packages per shipment; otherwise, rates are on request.
- ✦ Shipments on pallets are forwarded via a different service; pallet rates are available on request.
- ✦ Booking Procedure for pallets:
  - Register shipments on Day A for pick-up on Day B. Contact our operations team at +31 (0)88 022 4800 for same-day pick-up.
- ✦ Both pick-up and delivery are without tail lift. If a tail lift is required, prices are available on request.
- ✦ For pallet shipments, a maximum waiting time of 15 minutes at loading or unloading addresses applies. Additional waiting time may incur charges.
- ✦ Rates are based on stackable pallets. If pallets are non-stackable, at least the euro light pallet rate applies.
- ✦ Invoice complaints must be submitted within 14 days of the invoice date.
- ✦ Seabourne Logistics is a forwarding agent and outsources transport assignments to third parties.
- ✦ Validity: Rates are valid until 31-12-2025. Seabourne Logistics reserves the right to adjust rates mid-term.



### Surcharges

- ✦ DDP (Delivered Duty Paid Service). € 24,50
- ✦ [Out of Area](#). € 33,95
- ✦ Actual Weight:
  - Above 20 kg but less than 31 kg (per package). € 7,95
  - Above 31 kg (per package). € 49,95
- ✦ Large Package (per item). € 69,95  
If the circumference (2 x W) + (2 x H) + (1 x L) exceeds 290 cm.
- ✦ Length Surcharge (per item). € 7,95
  - For packages with the longest side exceeding 100 cm or the second-longest side exceeding 76 cm.
- ✦ Manual Bookings, for bookings not made through the online booking system. € 4,95
- ✦ Pick-up. € 23,95
  - For collections at an address other than the base or billing address.
- ✦ Residential Delivery. € 3,95
- ✦ [Non-Conveyable Goods](#). € 8,95
- ✦ Address Correction. € 23,95
- ✦ Return Shipments, minimum € 20 or 20% of your export rate.
- ✦ Brexit:
  - Parcel shipments to the UK (per shipment). € 8,95
  - Pallet shipments to the UK (per shipment). € 95,00
- ✦ Insurance (Additional Cover):
  - 1% of the shipment value. with a minimum of € 45,00

## General Terms & Conditions 2025

✦ Hazardous Goods and Time Deliveries.	on request
✦ Amazon fee.	€ 35,00
✦ Multiple Delivery Attempts, price per attempt.	
• Parcels: Priced per attempt.	€ 14,95
• Pallets:	30% of total transport costs per attempt
✦ Rejected Shipments.	Charged on request
✦ <u>Tolls (Maut)</u> : Applicable only for pallet shipments to and through Germany.	€ 6,50
✦ Administrative Fee: Applicable for VAT and Duty costs:	
• Import / UTB.	€ 29,95
• DDP (Advance Fee).	€ 29,95
• 3,5% for high amounts (above € 1,100).	
✦ Restricted Destination: Surcharge applies for unsafe regions (updated daily).	€ 75,00
✦ CO <sub>2</sub> Reporting	on request
✦ Sustainability surcharge:	
• Per shipment.	€ 0,06
• Per CO <sub>2</sub> report.	€ 45,00

### Efficient and international solutions

In addition to our knowledge and expertise, we provide/offer a wide range of standard services and custom made services tailored to your exact needs and specific requirements. Our **20 Seabourne offices** and partnerships with nearly all carriers and local partners in more than **200 countries** allows us to offer a full range of logistics services such as: **warehousing, courier services, e-fulfilment, freight, mail – and customs solutions**, throughout your supply chain.

Mail: [salesnl@seabournelogistics.com](mailto:salesnl@seabournelogistics.com) or call:

Hoofddorp: **+31 (0)88 022 4800** | Eindhoven: **+31 (0)88 022 4800** | Rotterdam: **+31 (0)88 022 4851**