

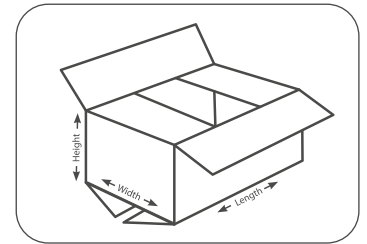
Zones, Transit Times, Terms and Conditions Import Economy 2025

COUNTRYCODE	COUNTRY
AT	Austria
BE	Belgium
BG	Bulgaria
HR	Croatia
CZ	Czech Republic, The
DK	Denmark
EE	Estonia
FI	Finland
FR/MC	France/Monaco
DE	Germany
GR	Greece
HU	Hungary
IE	Ireland
IT	Italy
LV	Latvia
LT	Lithuania
LU	Luxembourg
NL	Netherlands
ND	Nothern Ireland
PL	Poland
PT	Portugal
RO	Romania
SL	Slovenia
SK	Slovakia
ES	Spain
SE	Sweden
UK	United Kingdom

General Terms & Conditions 2025

Rates terms and conditions

- ✦ All shipments are subject to our [general terms and conditions](#).
- ✦ Rates and surcharges exclude variable [fuel surcharges](#).
- ✦ Volume Key:
 - Economy: $L * W * H / 4000$.
 - Express: $L * W * H / 5000$.
- ✦ Standard maximum length: 270 cm, deviations are priced on request.
- ✦ Maximum circumference per package: 390 cm (2 x width) + (2 x height) + (1 x length).
- ✦ Deviations are priced on request.
- ✦ Rates exclude (mandatory) customs documentation preparation (e.g., ATR, T1).
- ✦ Rates exclude [Emergency surcharge](#).
- ✦ Transit Times: The indicated transit times are estimates and may vary.
- ✦ For import shipments, Seabourne Logistics relies on the dimensions and weights provided by the sender. Any discrepancies will be adjusted and charged accordingly.
- ✦ Additional Charges: Vat and Duty costs are passed on at cost.
- ✦ Maximum of 10 packages per shipment; otherwise, rates are on request.
- ✦ Shipments on pallets are forwarded via a different service; pallet rates are available on request.
- ✦ Booking Procedure for pallets:
 - Register shipments on Day A for pick-up on Day B. Contact our operations team at +31 (0)88 022 4800 for same-day pick-up.
- ✦ Both pick-up and delivery are without tail lift. If a tail lift is required, prices are available on request.
- ✦ For pallet shipments, a maximum waiting time of 15 minutes at loading or unloading addresses applies. Additional waiting time may incur charges.
- ✦ Rates are based on stackable pallets. If pallets are non-stackable, at least the euro light pallet rate applies.
- ✦ Invoice complaints must be submitted within 14 days of the invoice date.
- ✦ Seabourne Logistics is a forwarding agent and outsources transport assignments to third parties.
- ✦ Validity: Rates are valid until 31-12-2025. Seabourne Logistics reserves the right to adjust rates mid-term.



Surcharges

- ✦ DDP (Delivered Duty Paid Service). € 24,50
- ✦ [Out of Area](#). € 33,95
- ✦ Actual Weight:
 - Above 20 kg but less than 31 kg (per package). € 7,95
 - Above 31 kg (per package). € 49,95
- ✦ Large Package (per item). € 69,95
If the circumference (2 x W) + (2 x H) + (1 x L) exceeds 290 cm.
- ✦ Length Surcharge (per item). € 7,95
 - For packages with the longest side exceeding 100 cm or the second-longest side exceeding 76 cm.
- ✦ Manual Bookings, for bookings not made through the online booking system. € 4,95
- ✦ Pick-up. € 23,95
 - For collections at an address other than the base or billing address.
- ✦ Residential Delivery. € 3,95
- ✦ [Non-Conveyable Goods](#). € 8,95
- ✦ Address Correction. € 23,95
- ✦ Return Shipments, minimum € 20 or 20% of your export rate.
- ✦ Brexit:
 - Parcel shipments to the UK (per shipment). € 8,95
 - Pallet shipments to the UK (per shipment). € 95,00
- ✦ Insurance (Additional Cover):
 - 1% of the shipment value. with a minimum of € 45,00

General Terms & Conditions 2025

✦ Hazardous Goods and Time Deliveries.	on request
✦ Amazon fee.	€ 35,00
✦ Multiple Delivery Attempts, price per attempt.	
• Parcels: Priced per attempt.	€ 14,95
• Pallets:	30% of total transport costs per attempt
✦ Rejected Shipments.	Charged on request
✦ <u>Tolls (Maut)</u> : Applicable only for pallet shipments to and through Germany.	€ 6,50
✦ Administrative Fee: Applicable for VAT and Duty costs:	
• Import / UTB.	€ 29,95
• DDP (Advance Fee).	€ 29,95
• 3,5% for high amounts (above € 1,100).	
✦ Restricted Destination: Surcharge applies for unsafe regions (updated daily).	€ 75,00
✦ CO ₂ Reporting	on request
✦ Sustainability surcharge:	
• Per shipment.	€ 0,06
• Per CO ₂ report.	€ 45,00

Efficient and international solutions

In addition to our knowledge and expertise, we provide/offer a wide range of standard services and custom made services tailored to your exact needs and specific requirements. Our **20 Seabourne offices** and partnerships with nearly all carriers and local partners in more than **200 countries** allows us to offer a full range of logistics services such as: **warehousing, courier services, e-fulfilment, freight, mail – and customs solutions**, throughout your supply chain.

Mail: salesnl@seabournelogistics.com or call:

Hoofddorp: **+31 (0)88 022 4800** | Eindhoven: **+31 (0)88 022 4800** | Rotterdam: **+31 (0)88 022 4851**