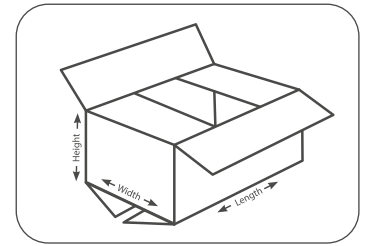


General Terms & Conditions 2025

Rates terms and conditions

- ✦ All shipments are subject to our [general terms and conditions](#).
- ✦ Rates and surcharges exclude variable [fuel surcharges](#).
- ✦ Volume Key:
 - Economy: $L * W * H / 4000$.
 - Express: $L * W * H / 5000$.
- ✦ Standard maximum length: 270 cm, deviations are priced on request.
- ✦ Maximum circumference per package: 390 cm (2 x width) + (2 x height) + (1 x length).
- ✦ Deviations are priced on request.
- ✦ Rates exclude (mandatory) customs documentation preparation (e.g., ATR, T1).
- ✦ Rates exclude [Emergency surcharge](#).
- ✦ Transit Times: The indicated transit times are estimates and may vary.
- ✦ For import shipments, Seabourne Logistics relies on the dimensions and weights provided by the sender. Any discrepancies will be adjusted and charged accordingly.
- ✦ Additional Charges: Vat and Duty costs are passed on at cost.
- ✦ Maximum of 10 packages per shipment; otherwise, rates are on request.
- ✦ Shipments on pallets are forwarded via a different service; pallet rates are available on request.
- ✦ Booking Procedure for pallets:
 - Register shipments on Day A for pick-up on Day B. Contact our operations team at +31 (0)88 022 4800 for same-day pick-up.
- ✦ Both pick-up and delivery are without tail lift. If a tail lift is required, prices are available on request.
- ✦ For pallet shipments, a maximum waiting time of 15 minutes at loading or unloading addresses applies. Additional waiting time may incur charges.
- ✦ Rates are based on stackable pallets. If pallets are non-stackable, at least the euro light pallet rate applies.
- ✦ Invoice complaints must be submitted within 14 days of the invoice date.
- ✦ Seabourne Logistics is a forwarding agent and outsources transport assignments to third parties.
- ✦ Validity: Rates are valid until 31-12-2025. Seabourne Logistics reserves the right to adjust rates mid-term.



Surcharges

- ✦ DDP (Delivered Duty Paid Service). € 24,50
- ✦ [Out of Area](#). € 33,95
- ✦ Actual Weight:
 - Above 20 kg but less than 31 kg (per package). € 7,95
 - Above 31 kg (per package). € 49,95
- ✦ Large Package (per item). € 69,95
If the circumference (2 x W) + (2 x H) + (1 x L) exceeds 290 cm.
- ✦ Length Surcharge (per item). € 7,95
 - For packages with the longest side exceeding 100 cm or the second-longest side exceeding 76 cm.
- ✦ Manual Bookings, for bookings not made through the online booking system. € 4,95
- ✦ Pick-up. € 23,95
 - For collections at an address other than the base or billing address.
- ✦ Residential Delivery. € 3,95
- ✦ [Non-Conveyable Goods](#). € 8,95
- ✦ Address Correction. € 23,95
- ✦ Return Shipments, minimum € 20 or 20% of your export rate.
- ✦ Brexit:
 - Parcel shipments to the UK (per shipment). € 8,95
 - Pallet shipments to the UK (per shipment). € 95,00
- ✦ Insurance (Additional Cover):
 - 1% of the shipment value. with a minimum of € 45,00

General Terms & Conditions 2025

✦ Hazardous Goods and Time Deliveries.	on request
✦ Amazon fee.	€ 35,00
✦ Multiple Delivery Attempts, price per attempt.	
• Parcels: Priced per attempt.	€ 14,95
• Pallets:	30% of total transport costs per attempt
✦ Rejected Shipments.	Charged on request
✦ <u>Tolls (Maut)</u> : Applicable only for pallet shipments to and through Germany.	€ 6,50
✦ Administrative Fee: Applicable for VAT and Duty costs:	
• Import / UTB.	€ 29,95
• DDP (Advance Fee).	€ 29,95
• 3,5% for high amounts (above € 1,100).	
✦ Restricted Destination: Surcharge applies for unsafe regions (updated daily).	€ 75,00
✦ CO ₂ Reporting	on request
✦ Sustainability surcharge:	
• Per shipment.	€ 0,06
• Per CO ₂ report.	€ 45,00

Efficient and international solutions

In addition to our knowledge and expertise, we provide/offer a wide range of standard services and custom made services tailored to your exact needs and specific requirements. Our **20 Seabourne offices** and partnerships with nearly all carriers and local partners in more than **200 countries** allows us to offer a full range of logistics services such as: **warehousing, courier services, e-fulfilment, freight, mail – and customs solutions**, throughout your supply chain.

Mail: salesnl@seabournelogistics.com or call:

Hoofddorp: **+31 (0)88 022 4800** | Eindhoven: **+31 (0)88 022 4800** | Rotterdam: **+31 (0)88 022 4851**