

Dear customer,

We sincerely thank you for your trust in us and our collaboration over the past years. At Seabourne Logistics Netherlands, we are committed to providing reliable and high-quality logistics services, ensuring your goods reach their destination safely and on time.

As you may know, the Dutch Economic Administration (NEA) has issued a rate advisory for 2025, recommending an increase of 3.6% to 5.2% for transport and logistics. Despite this higher advisory, we have kept our rate adjustment as limited as possible, settling at a modest increase of 3.9%.

This adjustment, however, is necessary due to:

- Rising fuel prices, which have a global impact on the logistics sector.
- (Geo)political tensions, leading to increased costs.
- Higher personnel costs due to a tight labor market.
- Stricter regulations regarding safety and operational requirements.

Sustainability: Project GoGreen

In addition to this necessary adjustment, we remain committed to sustainable solutions. Through the GoGreen project, we are investing in:

- Environmentally friendly technologies and cleaner transportation.
- Energy reduction via more energy-efficient facilities.
- CO₂ reduction through route optimization and more efficient transport.
- Compliance with new sustainability regulations, such as zero-emission zones and reporting obligations.

The new rates will take effect on **January 1, 2025**. This enables us to maintain the quality and reliability of our services while continuing to meet your expectations and those of the market. The conditions for 2025 are attached.

If you have any questions regarding this change, please feel free to contact your account manager or our customer service at +31 (0)88 022 4800 or info.nl@seabournelogistics.com.

We greatly appreciate your understanding and look forward to continuing our successful collaboration.

Kind regards,
Seabourne Logistics Netherlands

Jan Kalkman
Managing Director