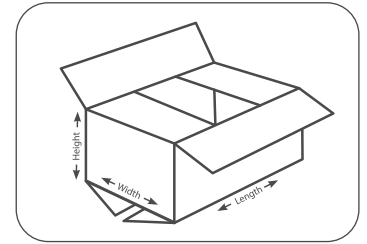


General Terms & Conditions 2024

Rates terms and conditions

- ✦ The general terms and [Logistics Services Conditions \(LSC\)](#) apply to all shipments.
- ✦ Rates and surcharge do not include the variable [fuel surcharge](#).
- ✦ If applicable, we will charge a minimum price per package.
- ✦ Volume ratio Economy: $L * W * H / 4000$
- ✦ Volume ratio Express: $L * W * H / 5000$ →
- ✦ Maximum standard length is 270 cm.
- ✦ Maximum package size (2 x width) + (2 x height) + (1 x length): 400 cm.
Other sizes are on request.
- ✦ Rates do not include any (mandatory) customs documentation (ATR, T1).
- ✦ [Emergency surcharge](#).
- ✦ The specified transit times are indicative and may vary.
- ✦ Shipments will be presented twice before transferred to a local collection point or depot.
- ✦ Pallet shipments are redirected through another service, pallet rates on request.
- ✦ Seabourne Logistics will act as forwarder and outsource the transport to 3rd parties.
- ✦ Rates are valid until 31-12-2024. Seabourne Logistics can adjust rates, terms and conditions at any given time.



Surcharges

- ✦ DDP (delivered duty paid). € 24,50
- ✦ [Out of area](#). € 33,95
- ✦ An actual weight above 23 kg (per package). € 7,95
- ✦ Large package (per package): € 64,95
 - If the package size (2 x width) + (2 x height) + (1 x length) exceeds the 300 cm.
 - Minimum load weight exceeds 40 kg.
- ✦ Long package (per package): € 7,95
 - For all packages with a longer length than 100 cm or a 2nd longest length than 76 cm.
- ✦ Manual bookings: € 4,95
 - Bookings not made via our online booking system.
- ✦ Pick-up: € 20,95
 - Pickup at a different address other than the primary billing address.
- ✦ Deliveries at a residential address. € 3,95
- ✦ [Non-Conveyable](#). € 7,95
- ✦ Address correction. € 23,95
- ✦ For return shipments, a surcharge of 20% applies to your export rate.
- ✦ Unsuccessful pick-ups. € 19,95
- ✦ Brexit:
 - Parcel shipments to the United Kingdom. € 8,95
 - Pallets. € 95,00
- ✦ Insurance (Additional Cover):
 - The premium amounts to 1% of the value of the shipment with a minimum charge of € 35,00.
- ✦ Transport of dangerous goods and pre-deliveries are on request.

Efficient and international solutions

In addition to our knowledge and expertise, we provide/offer a wide range of standard services and custom made services tailored to your exact needs and specific requirements. Our **20 Seabourne offices** and partnerships with nearly all carriers and local partners in more than **200 countries** allows us to offer a full range of logistics services such as: **warehousing, courier services, e-fulfilment, freight, mail – and customs solutions**, throughout your supply chain.

Mail: salesnl@seabournelogistics.com or call:

Hoofddorp: +31 (0)88 022 4830 | Eindhoven: +31 (0)88 022 4800 | Rotterdam: +31 (0)88 022 4851